

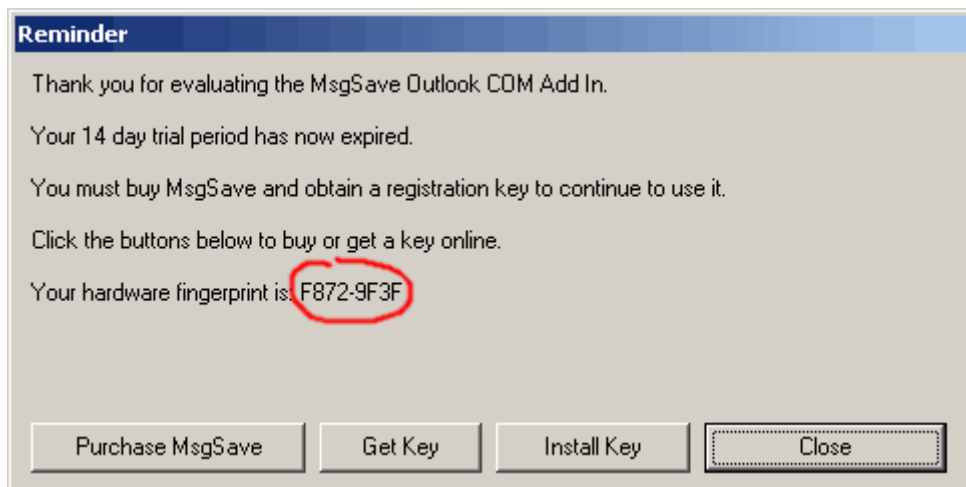


## How to register MsgSave

If you have already purchased MsgSave and want to register it please follow the instruction below.

Close down MS Outlook and install MsgSave trial version on a chosen computer. Restart MS Outlook and run the software by clicking the MsgSave icon.

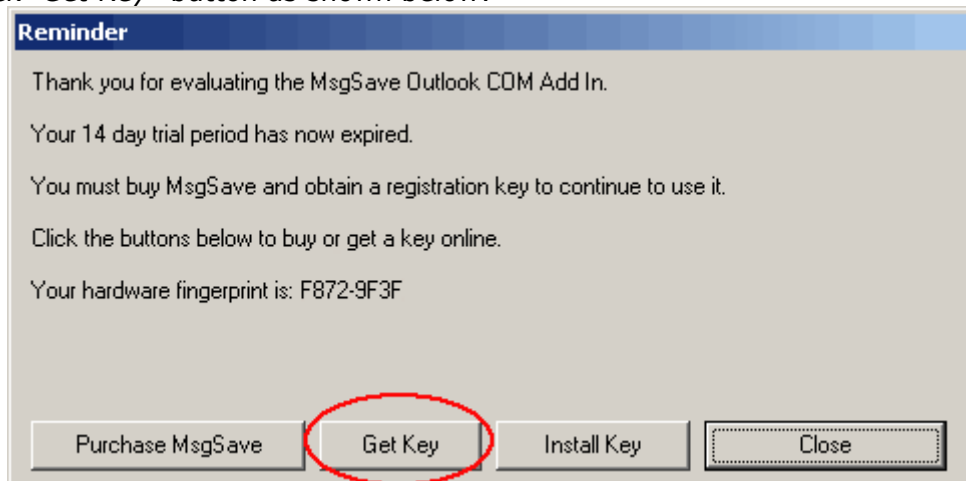
The screen will appear.



Please make a note of your hardware fingerprint.

**Please not:** the screenshot above is just an example. Do not copy that code. You will need to find your own hardware fingerprint.

Then click "Get Key" button as shown below:



You will be taken to the registration page on MsgSave website.  
Please use you Purchase ID and Customer Code to login.

**Please note:** Login details have been sent after you purchased MsgSave to the email you provided on ShareIt.

When you log in you will see a page with your details, then please click "Get new key" link as shown below:

#### Your Details

Name:	[Redacted]	Company:	[Redacted]
Address:	[Redacted]		
Post Code:	[Redacted]	Country:	[Redacted]
Email Address:	[Redacted]	Phone:	[Redacted]
VAT ID:	[Redacted]		
Purchase ID:	[Redacted]		
Purchase Date:	[Redacted]	Quantity:	1

#### Keys Generated

No keys generated

[Get new key](#)

After that you will be taken to the page where you need to provide the hardware fingerprint as show on the first screenshot in this manual.

#### Generate New Registration Key

Name: [Redacted] Company: [Redacted] [Back to your details](#)  
Email Address: [Redacted]

Licenses: 1      Keys Generated: 0      Keys Left: 1

Hardware Fingerprint:

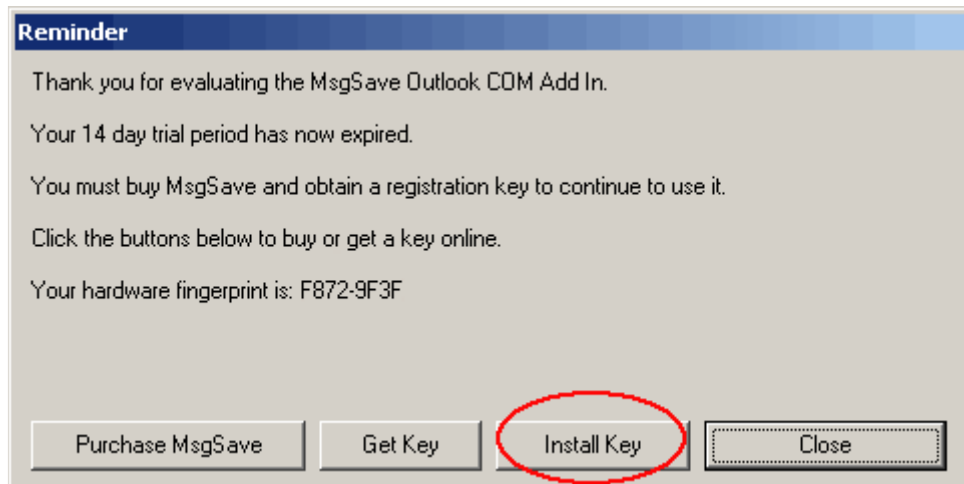
[Where is my fingerprint?](#)

- Register to name above  
 Register to company

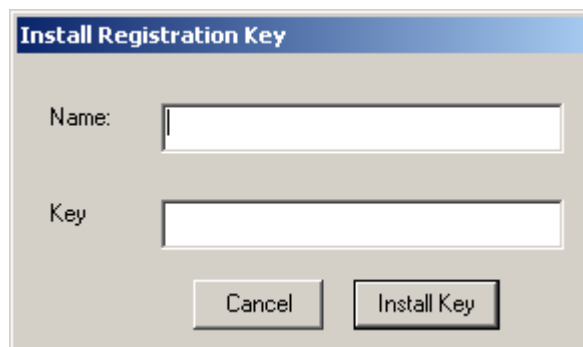
- You can use this page to generate your keys up to the number of licenses you purchased.
- Once you have generated all your keys, you must contact us directly to get a replacement key.
- You must provide the [hardware fingerprint](#) for the computer you are installing on.
- The key generated will be sent automatically to the email address listed above.

Type the fingerprint in the field as show above and click "Create New Key" button.  
You will be shown your or company name and the registration key. Please make a note of it. These details will be also sent to you by email.

Now you need to run MsgSave trial version again (just click MsgSave icon in Ms Outlook). This time please click "Install Key" button as shown below:



The small pop-up will appear:



Please provide the details taken from the registration page on MsgSave website and click "Install Key" button.

**Note:**

When the registration details do not work.

User gets an Invalid Key message usually one of 2 reasons.

First check that the hardware fingerprint you entered is correct. If it is then you may be entering the name/key incorrectly. They are case sensitive and should be entered **EXACTLY** as they appear in the email. Please make sure there are no spaces at the end of the both fields.

Also check you are entering zeros not the letter O if there are any in the key. It is hexadecimal number so can only be 0-9 or A-F.